3 Session and 6 Session Gift Cards - Terms & Conditions

Effective from the release of the Session Gift Cards on Friday 27 November 2026.

These terms apply to all 3 Session and 6 Session Gift Cards purchased during the Sale Period.

1. ABOUT THESE TERMS

1.1 These Terms and Conditions govern the purchase and use of Vikasati 3 Session and 6 Session Gift Cards (Gift Cards). By purchasing or redeeming a Gift Card, you agree to be bound by these Terms and Conditions together with Vikasati's General Terms and Conditions of Use (General Terms), which continue to apply in full.

1.2 In the event of any inconsistency between these Terms and Conditions and the General Terms, these Terms and Conditions prevail to the extent of the inconsistency.

1.3 Vikasati's General Terms and Conditions are available at vikasati.com.au.

2. THE GIFT CARDS

2.1 The 3 Session Gift Card is available for $111.00 and entitles the Holder to three (3) sessions.

2.2 The 6 Session Gift Card is available for $219.00 and entitles the Holder to six (6) sessions.

2.3 Each session is a standard 90-minute bathhouse session. All prices are inclusive of GST.

3. AVAILABILITY

3.1 The Gift Cards are available at these prices from 9:00am AEST on Friday 27 November 2026 until 9:00am AEST on Saturday 28 November 2026 (Sale Period).

3.2 There is no limit on the number of Gift Cards a single purchaser may buy.

4. DELIVERY

4.1 Gift Cards are delivered by email to the recipient nominated by the purchaser, either immediately or on a delivery date chosen by the purchaser at the time of purchase.

4.2 The purchaser is responsible for entering the correct recipient details. Vikasati is not responsible for a Gift Card sent to an incorrect email address provided by the purchaser.

5. VALIDITY

5.1 Gift Cards are supplied at a discount to the standard casual rate and are valid for twelve (12) months from the date of purchase. The expiry date is shown on each Gift Card.

5.2 Any sessions not used by the expiry date shown on the Gift Card will be forfeited.

5.3 No fees are charged on a Gift Card after purchase.

6. USING A GIFT CARD

6.1 A Gift Card is redeemable for the number of sessions stated on it, at any Vikasati location listed in clause 10.

6.2 Sessions must be booked in advance through Vikasati's booking system, with the Gift Card applied at the time of booking or check-in.

6.3 Each session admits one person.

6.4 A Gift Card is not redeemable for cash and cannot be exchanged for products, memberships or other services, except as required by law.

6.5 Lost or stolen Gift Cards may not be replaced unless the purchase can be verified. Please treat your Gift Card like cash.

7. BOOKINGS AND CANCELLATIONS

7.1 Gift Card sessions are subject to Vikasati's standard booking and cancellation policy as set out in the General Terms, including that:

(a) a booking may be cancelled without penalty by providing at least 6 hours' notice prior to the scheduled session start time;

(b) late cancellations (less than 6 hours' notice) and non-attendances will result in the session being deducted from the Gift Card; and

(c) arriving more than 15 minutes after the booked session start time will be treated as a non-attendance.

7.2 If Vikasati cancels a booked session, the session will be reinstated to the Gift Card.

8. REFUNDS AND CONSUMER GUARANTEES

8.1 Gift Cards are non-refundable for change of mind following purchase.

8.2 Nothing in these Terms and Conditions limits or excludes any rights you may have under the Australian Consumer Law (Schedule 2 of the Competition and Consumer Act 2010 (Cth)).

8.3 For any queries about your consumer rights, contact the Australian Competition and Consumer Commission (ACCC) at accc.gov.au or 1300 302 502.

9. COMPLIANCE WITH GENERAL TERMS

9.1 All sessions booked using a Gift Card remain subject to Vikasati's General Terms and Conditions in full, including without limitation:

(a) Age requirements (clause 3 of the General Terms);

(b) Code of Conduct;

(c) Health, safety, and medical disclosure obligations (clause 8 of the General Terms);

(d) Drugs and alcohol policy (clause 6 of the General Terms); and

(e) All other conditions applicable to casual users.

9.2 Vikasati reserves the right to refuse access to the Bath House or to deduct a session where access is refused in accordance with the General Terms.

10. LOCATION USE

10.1 Gift Cards are redeemable at the following Vikasati locations:

(a) 147 Musgrave Road, Red Hill QLD 4059 (operated by Vikasati Pty Ltd ABN 32 660 144 687);

(b) Shop 10, 15 Pinter Drive, Southport QLD 4215 (operated by Vikasati Dos Pty Ltd ABN 76 674 210 023); and

(c) 344 Ruthven Street, Toowoomba QLD 4350 (operated by Vikasati Tres Pty Ltd ABN 88 687 353 671).

11. GOVERNING LAW

11.1 These Terms and Conditions are governed by the laws of Queensland, Australia. The parties submit to the exclusive jurisdiction of the Queensland courts.

12. DEFINITIONS

12.1 In these Terms and Conditions, the following definitions apply:

(a) Gift Card means a 3 Session or 6 Session Gift Card purchased during the Sale Period.

(b) General Terms means Vikasati's General Terms and Conditions of Use as amended from time to time, available at vikasati.com.au.

(c) Holder means the person who holds and redeems the Gift Card.

(d) Sale Period has the meaning given in clause 3.1.

(e) Session means a standard 90-minute bathhouse access session at a Vikasati location.

(f) Vikasati means Vikasati Pty Ltd ABN 32 660 144 687 (Red Hill location), Vikasati Dos Pty Ltd ABN 76 674 210 023 (Southport location) or Vikasati Tres Pty Ltd ABN 88 687 353 671 (Toowoomba location), as applicable.

Last updated: November 2026 | Questions? Contact us at belong@vikasati.com.au