

2026 Black Friday Sale - Package Terms & Conditions

Effective from the opening of the Black Friday Sale at 7:00am AEST on Monday 2 November 2026. These terms apply to all Black Friday Sale package and Unlimited 52-Week Pass purchases.

1. ABOUT THESE TERMS

- 1.1 These Terms and Conditions govern the purchase and use of Vikasati Black Friday Sale session packages (Packages) and the Unlimited 52-Week Pass (Unlimited Pass). By purchasing a Package or Unlimited Pass, you agree to be bound by these Terms and Conditions together with Vikasati's General Terms and Conditions of Use (General Terms), which continue to apply in full.
- 1.2 In the event of any inconsistency between these Terms and Conditions and the General Terms, these Terms and Conditions prevail to the extent of the inconsistency.
- 1.3 Vikasati's General Terms and Conditions are available at vikasati.com.au.

2. THE PACKAGES

- 2.1 The following Packages are available as part of the Vikasati Black Friday Sale:
 - (a) 20-Session Package: \$599.00 (saving \$381.00 off the standard casual rate)
 - (b) 10-Session Package: \$319.00 (saving \$171.00 off the standard casual rate)
 - (c) 6-Session Package: \$219.00 (saving \$75.00 off the standard casual rate)
- 2.2 Each Package provides access to the specified number of 90-minute bathhouse sessions. All prices are inclusive of GST. The standard casual session rate is \$49.00 per person.
- 2.3 A Package constitutes a prepaid service arrangement. Sessions within a Package are equivalent in scope and entitlements to a standard casual session, subject to these Terms and Conditions.

3. UNLIMITED 52-WEEK PASS

- 3.1 The Unlimited Pass is available during the Black Friday Sale for \$3,000.00 (inclusive of GST), compared with \$4,368.00 for 52 weeks of the standard Restore membership at \$84.00 per week.
- 3.2 The Unlimited Pass provides unlimited 90-minute bathhouse sessions for 52 weeks from the date of purchase, subject to session availability, the pause provisions in clause 3.6 and the booking conditions in clause 9.
- 3.3 The Unlimited Pass also includes the following benefits for the duration of the pass:
 - (a) \$20.00 off the standard casual rate for guests who attend a session with the pass holder;
 - (b) 10% off products; and
 - (c) 20% off merchandise.
- 3.4 The Unlimited Pass is personal to the pass holder and may not be shared, transferred or used by any other person.
- 3.5 The Unlimited Pass is a prepaid arrangement and is separate from any ongoing membership. Purchasing an Unlimited Pass does not cancel, pause or alter an existing membership.
- 3.6 The Unlimited Pass may be paused, subject to the following conditions:
 - (a) Pause requests must be submitted through the membership pause form on the Vikasati website at least three (3) days before the requested pause start date.
 - (b) A resume date must be provided at the time of the pause request.
 - (c) Sessions cannot be booked or used while the Unlimited Pass is paused.

- (d) The expiry date of the Unlimited Pass will be extended by the length of the pause.

4. AVAILABILITY

- 4.1 Packages are available in strictly limited quantities. Once a Package's allocation is sold out, no further Packages of that type will be available.
- 4.2 The Black Friday Sale opens at 7:00am AEST on Monday 2 November 2026. Packages are limited to 100 x 20-Session Packages, 100 x 10-Session Packages and 100 x 6-Session Packages per location (Red Hill, Southport and Toowoomba).
- 4.3 The Black Friday Sale closes when all Packages are sold or at a time announced by Vikasati, whichever is earlier.
- 4.4 There is no limit on the number of Packages a single purchaser may buy, subject to overall availability. Multiple Packages may be held simultaneously and credits used across Packages at the holder's discretion.

5. VALIDITY AND EXPIRY

- 5.1 Packages and the Unlimited Pass expire as follows, measured from the date of purchase:
- (a) 20-Session Package: twelve (12) months;
 - (b) 10-Session Package: six (6) months;
 - (c) 6-Session Package: six (6) months; and
 - (d) Unlimited Pass: fifty-two (52) weeks, plus any period paused under clause 3.6.
- 5.2 Any unused session credits remaining at the expiry date will be forfeited and are not redeemable for cash, credit, or any other form of compensation.
- 5.3 The expiry date of your Package or Unlimited Pass will be confirmed at the time of purchase and is accessible via your Zenoti account profile.
- 5.4 Packages cannot be extended, paused, or transferred to a new owner following purchase except as required by law. The Unlimited Pass cannot be extended or transferred except as set out in clause 3.6 or as required by law.
- 5.5 It is your responsibility to monitor your balance and expiry date. Vikasati is not obliged to provide advance notice of impending expiry, though we may do so as a courtesy.

6. REFUNDS AND CONSUMER GUARANTEES

- 6.1 Packages and the Unlimited Pass are non-refundable for change of mind following purchase. No refund will be provided for unused sessions remaining at the time of expiry.
- 6.2 Nothing in these Terms and Conditions limits or excludes any rights you may have under the Australian Consumer Law (Schedule 2 of the Competition and Consumer Act 2010 (Cth)).
- 6.3 If Vikasati is unable to provide services in accordance with the consumer guarantees under the Australian Consumer Law, you may be entitled to a remedy. Where our liability cannot be lawfully excluded, our liability is limited (at our option) to either:
- (a) re-supplying the relevant sessions; or
 - (b) paying the cost of having those sessions re-supplied.
- 6.4 For any queries about your consumer rights, contact the Australian Competition and Consumer Commission (ACCC) at accc.gov.au or 1300 302 502.

7. SESSION REINSTATEMENT

- 7.1 If Vikasati cancels a booked session (for example, due to planned maintenance, facility closure, adverse weather, or other circumstances within Vikasati's control), the relevant session credit will be reinstated to your Package.

- 7.2 Reinstatement under clause 7.1 does not extend the expiry date of your Package or Unlimited Pass.
- 7.3 Session credits will not be reinstated for cancellations or non-attendances by the package holder in accordance with clause 9 of these Terms and Conditions.

8. SHARING

- 8.1 Packages are shareable. The package holder may use session credits to book sessions for guests, subject to the following conditions:
 - (a) The package holder must hold their own confirmed booking for the same session date and time as the guest.
 - (b) The package holder must be physically present at the bathhouse for the session when sharing with a guest.
 - (c) Each guest must hold an individual confirmed booking for the same session.
 - (d) The package holder is responsible for ensuring that all guests comply with Vikasati's General Terms and Conditions, including the Code of Conduct and all age requirements.
 - (e) Multiple session credits may be used in a single session visit (e.g. one credit for the package holder and one or more credits for accompanying guests), provided conditions (a) through (d) are satisfied.
- 8.2 The Unlimited Pass is not shareable and may only be used by the purchaser.
- 8.3 A Package may not be transferred to another person to use independently. Session credits may only be applied by, or under the direct supervision of, the package holder who is present at that session.

9. BOOKINGS AND CANCELLATIONS

- 9.1 Package and Unlimited Pass sessions are subject to Vikasati's standard booking and cancellation policy as set out in the General Terms. The following conditions apply to each session:
 - (a) Sessions must be booked in advance through Vikasati's booking system in accordance with standard booking procedures.
 - (b) A booking may be cancelled without penalty by providing at least 6 hours' notice prior to the scheduled session start time.
 - (c) Late cancellations (less than 6 hours' notice) and non-attendances will result in the session credit being deducted from the Package. No reinstatement will be made in these circumstances.
 - (d) If you arrive more than 15 minutes after your booked session start time, this will be treated as a non-attendance and the session credit will be forfeited.
- 9.2 The above cancellation conditions apply equally to guest bookings made under clause 8. A guest's late cancellation or non-attendance will result in the relevant credit being deducted from the package holder's Package.

10. LOCATION USE

- 10.1 Packages and the Unlimited Pass are redeemable at the following Vikasati locations:
 - (a) 147 Musgrave Road, Red Hill QLD 4059 (operated by Vikasati Pty Ltd ABN 32 660 144 687);
 - (b) Shop 10, 15 Pinter Drive, Southport QLD 4215 (operated by Vikasati Dos Pty Ltd ABN 76 674 210 023); and

- (c) 344 Ruthven Street, Toowoomba QLD 4350 (operated by Vikasati Tres Pty Ltd ABN 88 687 353 671), from its opening date.

10.2 Packages and the Unlimited Pass are not redeemable at any other Vikasati location that may open in the future, unless otherwise communicated in writing.

11. COMPLIANCE WITH GENERAL TERMS

11.1 All sessions booked using a Package or Unlimited Pass remain subject to Vikasati's General Terms and Conditions in full, including without limitation:

- (a) Age requirements (clause 3 of the General Terms);
- (b) Code of Conduct;
- (c) Health, safety, and medical disclosure obligations (clause 8 of the General Terms);
- (d) Drugs and alcohol policy (clause 6 of the General Terms); and
- (e) All other conditions applicable to casual users.

11.2 Vikasati reserves the right to refuse access to the Bath House or to deduct a session credit where access is refused in accordance with the General Terms.

12. GOVERNING LAW

12.1 These Terms and Conditions are governed by the laws of Queensland, Australia. The parties submit to the exclusive jurisdiction of the Queensland courts.

13. DEFINITIONS

13.1 In these Terms and Conditions, the following definitions apply:

- (a) Black Friday Sale means the Vikasati sale opening at 7:00am AEST on Monday 2 November 2026, offering 100 x 20-Session Packages, 100 x 10-Session Packages and 100 x 6-Session Packages per location (Red Hill, Southport and Toowoomba), together with the Unlimited Pass.
- (b) General Terms means Vikasati's General Terms and Conditions of Use as amended from time to time, available at vikasati.com.au.
- (c) Package means a 20-Session, 10-Session or 6-Session Package purchased as part of the Black Friday Sale.
- (d) Package holder means the individual who purchased the Package or Unlimited Pass.
- (e) Session means a standard 90-minute bathhouse access session at a Vikasati location.
- (f) Unlimited Pass means the Unlimited 52-Week Pass purchased as part of the Black Friday Sale.
- (g) Vikasati means Vikasati Pty Ltd ABN 32 660 144 687 (Red Hill location), Vikasati Dos Pty Ltd ABN 76 674 210 023 (Southport location) or Vikasati Tres Pty Ltd ABN 88 687 353 671 (Toowoomba location), as applicable.

Last updated: October 2026 | Questions? Contact us at belong@vikasati.com.au