

2026 Mid Year Sale - Package Terms & Conditions

Effective from the date of first Drop 1 sale 2026. These terms apply to all Mid Year Sale package purchases.

1. ABOUT THESE TERMS

- 1.1 These Terms and Conditions govern the purchase and use of Vikasati Mid Year Sale session packages (Packages). By purchasing a Package, you agree to be bound by these Terms and Conditions together with Vikasati's General Terms and Conditions of Use (General Terms), which continue to apply in full.
- 1.2 In the event of any inconsistency between these Terms and Conditions and the General Terms, these Terms and Conditions prevail to the extent of the inconsistency.
- 1.3 Vikasati's General Terms and Conditions are available at vikasati.com.au.

2. THE PACKAGES

- 2.1 The following Packages are available as part of the Vikasati Mid Year Sale:

Drop 1

- (a) 6-Session Package: \$199.00 (saving \$95.00 off the standard casual rate)
- (b) 10-Session Package: \$299.00 (saving \$191.00 off the standard casual rate)

Drop 2

- (a) 6-Session Package: \$229.00 (saving \$65.00 off the standard casual rate)
- (b) 10-Session Package: \$339.00 (saving \$151.00 off the standard casual rate)

- 2.2 Each Package provides access to the specified number of 90-minute bathhouse sessions. All prices are inclusive of GST. The standard casual session rate is \$49.00 per person.
- 2.3 A Package constitutes a prepaid service arrangement. Sessions within a Package are equivalent in scope and entitlements to a standard casual session, subject to these Terms and Conditions.

3. AVAILABILITY

- 3.1 Packages are available in strictly limited quantities. Once a Drop's allocation is sold out, no further Packages will be available within that Drop.
- 3.2 Drop 1 is limited to 100 x 6-Session Packages and 100 x 10-Session Packages per location (Red Hill and Southport).
- 3.3 Drop 2 is similarly limited to 100 x 6-Session Packages and 100 x 10-Session Packages per location (Red Hill and Southport).
- 3.4 There is no limit on the number of Packages a single purchaser may buy, subject to overall availability. Multiple Packages may be held simultaneously and credits used across Packages at the holder's discretion.

4. PACKAGE VALIDITY AND EXPIRY

- 4.1 Packages expire six (6) months from the date of purchase. Any unused session credits remaining at the expiry date will be forfeited and are not redeemable for cash, credit, or any other form of compensation.
- 4.2 The expiry date of your Package will be confirmed at the time of purchase and is accessible via your Zenoti account profile.
- 4.3 Packages cannot be extended, paused, or transferred to a new owner following purchase except as required by law.
- 4.4 It is your responsibility to monitor your Package balance and expiry date. Vikasati is not obliged to provide advance notice of impending expiry, though we may do so as a courtesy.

5. REFUNDS AND CONSUMER GUARANTEES

- 5.1 Packages are non-refundable for change of mind following purchase. No refund will be provided for unused sessions remaining at the time of expiry.
- 5.2 Nothing in these Terms and Conditions limits or excludes any rights you may have under the Australian Consumer Law (Schedule 2 of the Competition and Consumer Act 2010 (Cth)).
- 5.3 If Vikasati is unable to provide services in accordance with the consumer guarantees under the Australian Consumer Law, you may be entitled to a remedy. Where our liability cannot be lawfully excluded, our liability is limited (at our option) to either:
 - (a) re-supplying the relevant sessions; or
 - (b) paying the cost of having those sessions re-supplied.
- 5.4 For any queries about your consumer rights, contact the Australian Competition and Consumer Commission (ACCC) at acc.gov.au or 1300 302 502.

6. SESSION REINSTATEMENT

- 6.1 If Vikasati cancels a booked session (for example, due to planned maintenance, facility closure, adverse weather, or other circumstances within Vikasati's control), the relevant session credit will be reinstated to your Package.
- 6.2 Reinstatement under clause 6.1 does not extend the expiry date of your Package.
- 6.3 Session credits will not be reinstated for cancellations or non-attendances by the package holder in accordance with clause 8 of these Terms and Conditions.

7. SHARING

- 7.1 Packages are shareable. The package holder may use session credits to book sessions for guests, subject to the following conditions:
 - (a) The package holder must hold their own confirmed booking for the same session date and time as the guest.
 - (b) The package holder must be physically present at the bathhouse for the session when sharing with a guest.
 - (c) Each guest must hold an individual confirmed booking for the same session.

- (d) The package holder is responsible for ensuring that all guests comply with Vikasati's General Terms and Conditions, including the Code of Conduct and all age requirements.
 - (e) Multiple session credits may be used in a single session visit (e.g. one credit for the package holder and one or more credits for accompanying guests), provided conditions (a) through (d) are satisfied.
- 7.2 A Package may not be transferred to another person to use independently. Session credits may only be applied by, or under the direct supervision of, the package holder who is present at that session.

8. BOOKINGS AND CANCELLATIONS

- 8.1 Package sessions are subject to Vikasati's standard booking and cancellation policy as set out in the General Terms. The following conditions apply to each session redeemed from a Package:
- (a) Sessions must be booked in advance through Vikasati's booking system in accordance with standard booking procedures.
 - (b) A booking may be cancelled without penalty by providing at least 6 hours' notice prior to the scheduled session start time.
 - (c) Late cancellations (less than 6 hours' notice) and non-attendances will result in the session credit being deducted from the Package. No reinstatement will be made in these circumstances.
 - (d) If you arrive more than 15 minutes after your booked session start time, this will be treated as a non-attendance and the session credit will be forfeited.
- 8.2 The above cancellation conditions apply equally to guest bookings made under clause 7. A guest's late cancellation or non-attendance will result in the relevant credit being deducted from the package holder's Package.

9. LOCATION USE

- 9.1 Packages are redeemable at the following Vikasati locations:
- (a) 147 Musgrave Road, Red Hill QLD 4059 (operated by Vikasati Pty Ltd ABN 32 660 144 687); and
 - (b) Shop 10, 15 Pinter Drive, Southport QLD 4215 (operated by Vikasati Dos Pty Ltd ABN 76 674 210 023).
- 9.2 Packages are not redeemable at Vikasati Toowoomba or any other Vikasati location that may open in the future, unless otherwise communicated in writing.

10. COMPLIANCE WITH GENERAL TERMS

- 10.1 All sessions booked using a Package remain subject to Vikasati's General Terms and Conditions in full, including without limitation:
- (a) Age requirements (clause 3 of the General Terms);
 - (b) Code of Conduct;
 - (c) Health, safety, and medical disclosure obligations (clause 8 of the General Terms);
 - (d) Drugs and alcohol policy (clause 6 of the General Terms); and
 - (e) All other conditions applicable to casual users.
- 10.2 Vikasati reserves the right to refuse access to the Bath House or to deduct a session credit where access is refused in accordance with the General Terms.11.
- GOVERNING LAW

11.1 These Terms and Conditions are governed by the laws of Queensland, Australia. The parties submit to the exclusive jurisdiction of the Queensland courts.

12. DEFINITIONS

12.1 In these Terms and Conditions, the following definitions apply:

- (a) Drop 1 means the first release of Packages during the Mid Year Sale, limited to 100 x 6-Session Packages and 100 x 10-Session Packages per location.
- (b) Drop 2 means the second release of Packages during the Mid Year Sale, limited to 100 x 6-Session Packages and 100 x 10-Session Packages per location.
- (c) General Terms means Vikasati's General Terms and Conditions of Use as amended from time to time, available at vikasati.com.au.
- (d) Package means a 6-Session Package or 10-Session Package purchased as part of the Mid Year Sale.
- (e) Package holder means the individual who purchased the Package.
- (f) Session means a standard 90-minute bathhouse access session at a Vikasati location.
- (g) Vikasati means Vikasati Pty Ltd ABN 32 660 144 687 (Red Hill location) and Vikasati Dos Pty Ltd ABN 76 674 210 023 (Southport location), as applicable.

Last updated: May 2026 | Questions? Contact us at belong@vikasati.com.au